

Vehicle Donations Frequently Asked Questions (adapted from Volunteers of America Oregon's Website)



Why should I donate my vehicle to REACH?

There are many reasons, including:

- You may receive greater value for your vehicle as a charitable contribution on your itemized tax return.
- You'll be spared the ordeal of trying to sell your vehicle.
- REACH is part of the Volunteers of America Oregon Vehicle Donation Program. VOA Oregon offers free towing if you deliver the vehicle to their storage facility.

What percentage of the proceeds from the sale of my vehicle goes to REACH?

60% of the sale of your vehicle will go directly to REACH. VOA Oregon keeps the remaining 40% for administrative costs.

How will my vehicle be used?

If VOA Oregon can sell your vehicle, they will detail and perform minor repairs to maximize the sale price of the vehicle. Any proceeds go directly back to charity. Your vehicle donation directly helps our local community and people in need.

Does my car have to be running to donate it?

We accept running and non-running vehicles (some restrictions may apply to oversized vehicles and tow range).

What types of vehicles are accepted?

All kinds! Cars, motorcycles, trucks, boats, motor homes, travel trailers, recreational vehicles, aircrafts, and more.

Will they pick up my vehicle? What is their tow range?

Yes, and there is no charge to the donor! (Call 503.239.7944 for details.) Their tow range is from Longview, WA to Cottage Grove, OR and a 50-mile radius of I-5, but they'll go anywhere for the right vehicle.

What if I have an out-of-state title?

VOA Oregon accepts out of state titles. If the donor has lost or destroyed their out of state title VOA Oregon cannot accept donation until the donor has obtained a new title (Washington State is the exception for this rule)

I've heard that some for-profit companies are disguising themselves behind non-profit-sounding names. How can I be sure that I'm donating my car to a legitimate charity?

Charity Connections is operated by Volunteers of America Oregon. Volunteers of America is one of the oldest non-profits in Oregon, helping those in need since 1896. Volunteers of America meets the BBB standards as an accredited Charity.

What if I have other questions?

The vehicle donations team at Volunteers of America is here for you with any questions you may have. Please call them at 503-239-7944 anytime Monday through Friday 9am-4pm, or email vehiclesgroup@voaor.org

Other Restrictions:

- The vehicle must have an intact engine, transmission and all 4 wheels with inflated tires present and able to spin.
- VOA Oregon will not accept vehicles that have been in a fire, flood or major collision. Vehicles with broken axles, cracked blocks, thrown rods, blown head or headgasket, broken timing belt, broken cam shaft or other broken engine part or transmission preventing it to run and drive if 10 years or older will not be accepted. Specialty vehicles such as classics, SUV's, 4-wheel drives and some pick-ups are almost always accepted even with the above problems.
- Vehicles on a "Possessory Lien" will not be accepted. The donor must have a clear title to the vehicle, even if the title is not in their name. Vehicles with lost or destroyed titles can still be accepted; however, vehicle pick-up will be delayed until "clear title" status can be determined and all documents (that VOA Oregon will provide) have been signed and returned.